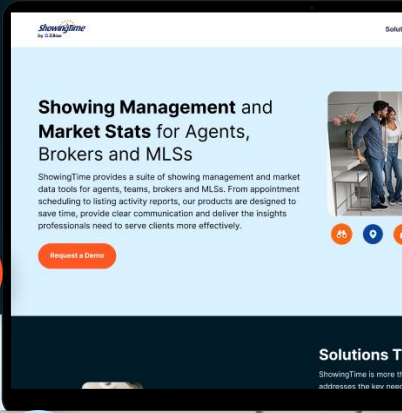


Two-Factor authentication is coming to ShowingTime

We're adding an extra layer of protection to your account. When you sign in with your ShowingTime credentials, you'll confirm it's you with a one-time code sent to your email on file.



Applies to you if

You sign in directly with a ShowingTime username and password.



No action needed if

You access ShowingTime through your MLS and don't use ShowingTime credentials to sign in.

How to set it up

1

Sign in as usual

Enter your ShowingTime username and password like you always do.

2

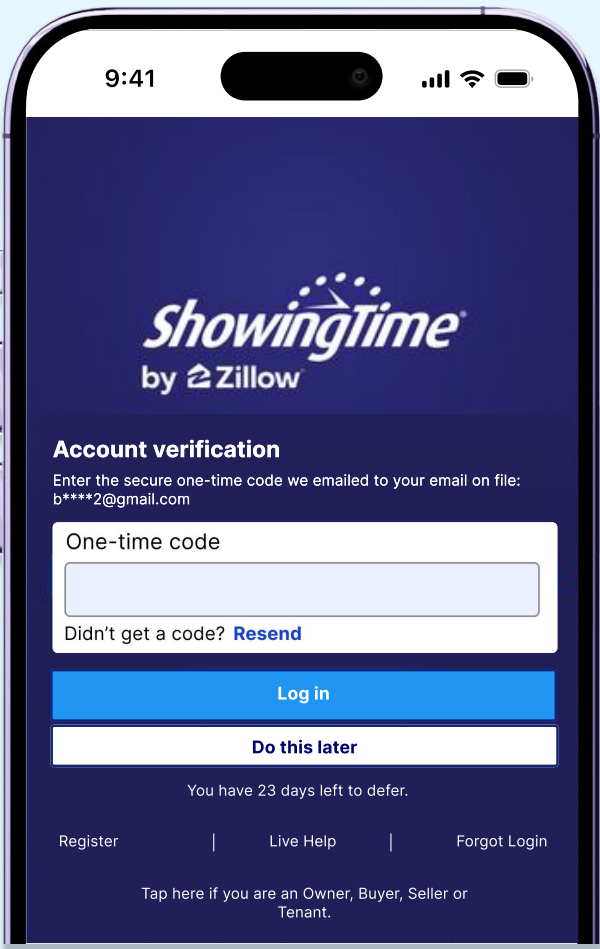
Check your email

We send a one-time code to the email address on file for your account.

3

Enter the code

Type it in to finish signing. Your account is now more secure.



You have 30 days to finish setup

From the first time you're prompted to set up two-factor authentication, you can tap "Do this later" and keep working. After 30 days, setup is required. If not completed after that period, you'll be locked out of your account until you've completed the process.

Set it up early and stay ahead.

Frequently Asked Questions

What if my code doesn't arrive?

Tap or click "Didn't get a code? Resend."
Still stuck? Check your spam folder, then contact ShowingTime Support.

Can I skip this for now?

Yes. To skip for now, choose "Do this later" to defer.
You'll see how many days you have left each time you sign in.
After the 30-day window closes, setup is required and you'll be locked out until you complete it.

Will I be prompted every time I sign in?

No. Once you verify, we remember your device so you won't be prompted again on it.
You'll only be asked to verify when you use a new device or browser, clear your browser's cookies, browse privately, or switch between accounts.

Will this change how I sign in through my MLS?

No. If you access ShowingTime through your MLS and don't use ShowingTime credentials, you're not affected and won't be prompted.

Questions? Contact ShowingTime Support

support@showingtime.com